Draft Regulations laid before Parliament under sections 307(6) and 337(3) of the Digital Markets, Competition and Consumers Act 2024, for approval by resolution of each House of Parliament.

DRAFT STATUTORY INSTRUMENTS

2026 No.

CONSUMER PROTECTION

The Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Conferral of Functions) (Information) and (Fees) (Amendment) Regulations 2026

Made - - - -	***
Coming into force - -	*4th January 2027*

The Secretary of State makes these Regulations in exercise of the powers conferred by sections 300(1), 303(1)(c) and (5)(a) and (b), 307(1) to (3) and 337(1) of the Digital Markets, Competition and Consumers Act 2024(**a**).

The Secretary of State has had regard to the matters in section 300(3) of that Act in making these Regulations.

In accordance with sections 307(6) and 337(3) of that Act, a draft of these Regulations has been laid before and approved by a resolution of each House of Parliament.

Citation, commencement and extent

1.—(1) These Regulations may be cited as the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Conferral of Functions) (Information) and (Fees) (Amendment) Regulations 2026.

(2) These Regulations come into force on 4th January 2027.

(3) These Regulations extend to England and Wales, Scotland and Northern Ireland.

Amendment of the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Conferral of Functions) Regulations 2026

2.—(1) The Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Conferral of Functions) Regulations 2026(**b**) are amended as follows.

(2) In regulation 2, after the definition of "the Act" insert—

(**a**) 2024 c. 13.
(**b**) S.I. 2026/259.

""the CAA" means the Civil Aviation Authority created by the Civil Aviation Act 1971(**a**);

"competent authority" means—

(a) the CAA in respect of those areas for which the CAA has regulatory responsibility or oversight under any enactment; and

(b) the CTSI in respect of all other areas;".

(3) For regulation 3, substitute—

"3.—(1) The exercise of the functions, which are described in paragraph (2), are conferred on—

(a) the CAA in respect of those areas for which the CAA has regulatory responsibility or oversight under any enactment; and

(b) the CTSI in respect of all other areas.

(2) The functions, which are referred to in paragraph (1), are those under the following provisions of the Act—

(a) section 294(2)(b) (function of approving fees provisions) (but see regulation 4);

(b) section 296 (functions relating to applications for accreditation or variation of an accreditation) (but see regulations 5 and 6);

(c) section 297 (functions relating to determination of applications);

(d) section 298 (functions relating to revocation or suspension of accreditations etc) (but see regulation 7);

(e) section 299(1) (fees payable by accredited ADR providers), so far as relating to the function of receiving fees;

(f) section 302 (functions relating to enforcement notices) (but see regulation 8);

(g) section 304 (functions relating to ADR information directions); and

(h) section 305 (functions relating to disclosure of ADR information) (but see regulations 9 and 10).".

(4) In regulation 4, for "CTSI" substitute "competent authority".

(5) In regulation 5, for "CTSI" substitute "competent authority".

(6) In regulation 6, for "CTSI" substitute "competent authority".

(7) In regulation 7, for "CTSI", in both places where it occurs, substitute "competent authority".

(8) In regulation 8, for "CTSI" substitute "competent authority".

(9) In regulation 9, for "CTSI" substitute "competent authority".

(10) In regulation 10—

(a) in paragraph (1), for "The CTSI" substitute "The competent authority"; and

(b) in sub-paragraph (3)(b), for "CTSI's website" substitute "website of the competent authority.".

(11) In Schedule 4, in paragraph 1(g) and (j), for "CTSI" substitute "competent authority".

(**a**) 1971 c. 75. The Act has been amended but not in a manner which is relevant to these Regulations.

Amendment of the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Information) Regulations 2026

3.—(1) The Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Information) Regulations 2026(**a**) are amended as follows.

(2) For regulation 3(3)(b) substitute—

"(b) consumers by—

(i) publishing it on the accredited ADR provider's website (if any); and

(ii) on request by a consumer, providing a copy on a durable medium.".

(3) For regulation 4(4)(b) substitute—

"(b) consumers by—

(i) publishing it on the former accredited ADR provider's website (if any); and

(ii) on request by a consumer, providing a copy on a durable medium.".

Amendment of the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Fees) Regulations 2026

4.—(1) The Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Fees) Regulations 2026(**b**) are amended as follows.

(2) In regulation 2—

(a) omit the definition of "the ADR authority"; and

(b) after the definition of "the Act" insert—

""CTSI" means the Chartered Trading Standards Institute, a company incorporated by Royal Charter with registered number RC000879.".

(3) For regulation 3(1), substitute—

"3.—(1) When a person applies to the CTSI for accreditation under section 296(1)(a) (application for accreditation) of the Act, the fee referred to in section 296(1)(b) is £6,151.".

(4) In regulation 3(2), for "ADR authority" substitute "CTSI".

(5) For regulation 4(1), substitute—

"4.—(1) When a person applies to the CTSI for variation of accreditation under section 296(4) (application for variation accreditation) of the Act, the fee referred to in section 296(5) is £950.".

(6) In regulation 4(2), for "ADR authority" substitute "CTSI".

(7) In regulation 5(1), for "The" substitute "When an ADR provider has been accredited by the CTSI, the".

(8) In regulation 5(2), for "ADR authority" substitute "CTSI".

(9) In regulation 5(3), after "ADR provider" insert "by the CTSI".

(**a**) S.I. 2026/293.
(**b**) S.I. 2026/290.

Name
Title
Department for Business, Innovation, Science and Trade

EXPLANATORY NOTE

(This note is not part of the Regulations)

The Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Conferral of Functions) Regulations 2026 (S.I. 2026/259) ("the Functions Regulations") conferred eight functions regarding the accreditation and oversight of Alternative Dispute Resolution (ADR) providers on the Chartered Trading Standards Institute ("CTSI"). These Regulations amend the Functions Regulations to confer the eight ADR functions on the Civil Aviation Authority ("the CAA") in relation to those areas for which the CAA has regulatory responsibility or oversight. The CAA exercised the ADR competent authority functions in respect of those areas under the Alternative Dispute Resolution for Consumer Disputes (Competent Authority and Information) Regulations 2015 (S.I. 2015/542) which were revoked by paragraph 10 of Schedule 27 to the Digital Markets, Competition and Consumers Act 2024 (c. 13).

Regulation 2(2) amends regulation 2 of the Functions Regulations to define the "CAA" and "competent authority".

Regulation 2(3) replaces regulation 3 of the Functions Regulations to confer the eight competent authority functions on the CTSI and on the CAA in respect of those areas for which the CAA has regulatory responsibility or oversight under any enactment.

Regulation 2(4) to (9) substitute "competent authority" for CTSI in various places in the Functions Regulations.

Regulation 2(10) amends regulation 10 of the Functions Regulations to impose a duty on the competent authority to prepare and publish reports in respect of the areas for which it is the competent authority.

Regulation 3 amends regulations 3(3)(b) and 4(4)(b) of the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Information) Regulations 2026 (S.I. 2026/293) to require an accredited ADR provider and a former accredited ADR provider to provide their annual report to consumers by publishing the report on the ADR provider's website (if any) and, if requested by a consumer, by providing that consumer with a copy in writing on a durable medium.

Regulation 4 applies the Digital Markets, Competition and Consumers Act 2024 (Alternative Dispute Resolution) (Fees) Regulations 2026 (S.I. 2026/290), to the fees which are imposed by the CTSI as the relevant ADR Authority. The CAA will recover their fees using the powers which are set out in the Civil Aviation Act 1982 (c. 16).

An impact assessment has not been produced for these Regulations as no, or no significant, impact on the private, voluntary or public sectors is foreseen. An Explanatory Memorandum is published alongside these Regulations on www.legislation.gov.uk.

© Crown Copyright 2026

Printed and published in the UK by The Stationery Office Limited under the authority and superintendence of Saul Nassé, Controller of His Majesty's Stationery Office and King's Printer of Acts of Parliament.

ISBN 978-0-34-828857-5

£6.40

http://www.legislation.gov.uk/id/ukdsi/2026/9780348288575