STATUTORY INSTRUMENTS

# 1989 No. 1191 (C.39)

# NATIONAL HEALTH SERVICE, ENGLAND AND WALES
# NATIONAL HEALTH SERVICE, SCOTLAND

## The Hospital Complaints Procedure Act 1985 (Commencement) Order 1989

*Made - - - -* *10th July 1989*

In exercise of powers conferred by section 2(2) of the Hospital Complaints Procedure Act 1985(a) and of all other powers enabling me in that behalf, I hereby make the following Order:-

**Citation**

**1.** This Order may be cited as the Hospital Complaints Procedure Act 1985 (Commencement) Order 1989.

**Day specified for commencement**

**2.** The Hospital Complaints Procedure Act 1985 shall come into force on 11th July 1989.

*K. Clarke*
One of Her Majesty's Principal Secretaries of State

10th July 1989

(a) 1985 c.42.

## EXPLANATORY NOTE

*(This note is not part of the Order)*

This Order brings into force on 11th July 1989 the Hospital Complaints Procedure Act 1985 which requires the Secretary of State to issue directions to health authorities and health boards on the complaints procedure to be operated by them in respect of hospital patients including steps to publicise such procedure.

50p net

ISBN 0 11 097191 4

Printed in the United Kingdom for Her Majesty's Stationery Office

880 WO1175 C32 7/89 452 7102 O/N46294